

Your Guide to Funding Your CPAP Therapy (If renting privately in Northern Ireland)

Welcome to Air Liquide Healthcare, your homecare respiratory supplier. We look forward to getting to know you and hope that we can help make your new therapy journey as smooth and as seamless as possible.

Please find some useful information to help you understand how you can contact us with any queries and how you can pay for treatment while you are waiting to be assessed/taken off the waiting list by your local Trust Sleep Centre.

It may be worth making contact with your local Sleep team to give you some indication of the timeline that you may be self funding your treatment.

Payment Methods

We currently accept card payments for your treatment via telephone or by bank transfer.

We bill monthly for your treatment at the end of each month.

The cost of your private CPAP therapy rental on (date)

is £ per month (inclusive of VAT).

Air Liquide Healthcare are the current contracted home CPAP rental supplier in Northern Ireland.

Should you need to contact the Air Liquide Healthcare team regarding a specific payment issue, please:

Call our main office on Freephone number **0800 328 5875** (select option Accounts) or email credcoie@airliquide.ie.

What your monthly rental fee includes

- Set up, training, demonstration & provision of educational materials at your home/ clinic
- Invitation to attend our monthly Sleep Webinar aimed at new users and their families – these happen on the last Wednesday of every month from 1-1.30pm. Please [register](#) on our website
- Premium mask (nasal, pillows or full face), tubing, filters and humidification chamber
- DreamMapper or Prisma App tool available to help with patient motivation/ compliance
- 24/7 technical support and call out where needed
- Follow up call within 10 days post installation
- Follow up home visit for any therapy or mask issues
- Yearly replacement of mask and all consumables, full equipment service
- Provision of therapy downloads to your Consultant/Sleep Team on request

Important advice for when your Trust take over your care

It is really important for you to contact us as soon as possible once your Trust has seen you and agree to take over the rental of your equipment or if they have issued you new equipment so that we can stop the automatic billing process.

Please **do not** assume that this happens automatically.

Air Liquide Contact Details for General Queries, Therapy Issues or Breakdowns

You can contact our team at any stage by:

Calling our Freephone number **0800 328 5875** or by emailing healthie@airliquide.ie.

For equipment breakdowns 24/7 contact our team on Freephone number **0800 328 5875**.